



DIGIAIR PRO 3

CUSTOMISING THE DIGIAIR PRO 3

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All device programming can be performed using the [My Base App](#) or [website](#). Download the app from [App Store](#) or [Google Play](#) and enter your credentials. Alternatively in a browser go to My Base.

If need be, you can use the one-time access page to install a device using your mobile phone or web browser without login details. Follow [this link](#) and enter the device serial number and connection ID.

USING THE BUTTONS & LEDs

Once commissioned, the DigiAir Pro 3 enters the quiescent or normal state. In this state, LED 3 will show the device status and there will be no other activity on LED 1 or 2. See Figure 3 - Quiescent/Normal State above. The LED colour indicates the current status

- Green = path and system are OK
- Amber = path is not working
- Red = error

From this state you can

- Press Button A to view the signal strength/LAN connectivity
- Press Button C to generate a Test Call
- Press and hold Button C to execute Pin Learn

VIEW SIGNAL STRENGTH

Press Button A once to view the signal strength. LED 1 will show the signal/connectivity status of your path.

- Solid green = good signal
- Flashing green = acceptable signal
- Flashing amber = emergency, only/low signal available (move aerial)
- Flashing red = SIM not ready/no signal available (move aerial).
- Red = error

VIEW LAN CONNECTIVITY

Press Button A once to view the LAN connectivity. LED 1 will show the connectivity status of your path.

- Solid green = good connection
- Amber = connection to local network is good but no access to internet/CSL
- Red = error - check the ethernet cable and ETH LED

Press Button A again to return to Quiescent/Normal State.

LED 1 - Primary Path	LED 2 - N/A	LED 3 - N/A
		

Figure 4 - Connectivity

GENERATE A TEST CALL

Press Button C once from Quiescent/Normal State to send a Test Call

EXECUTE PIN LEARN

From the Quiescent/Normal State, press and hold Button C for 5 seconds to allow the device to perform a self-learn of the current input pins. LED C will flash once complete. See [Pin Triggering](#) for more information.